

# Environmental Policy

At Distinct Group Ltd we are committed to green hotel policies and the implementation of proactive measures to help protect and sustain the environment for future generations.

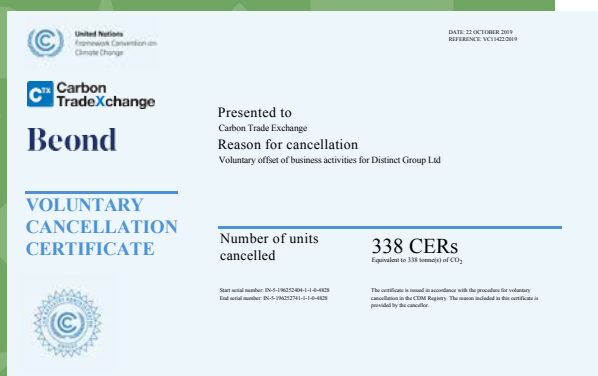
We recognise the impact of our operations on the environment and aim to be an increasingly efficient, green and environmental hotel. We strive to minimise any detrimental effects as a result of our business.

By working together we can contribute to making a cleaner and safer environment and ensure environmental issues remain a focal point of what we do and receive proper attention.



## In delivering our commitment we will :-

- Comply with relevant environmental legislation and take a proactive approach to future requirements and obligations.
- Seek to conserve natural resources through the responsible use of energy, water and materials but also maintaining the quality of service expected by our guests.
- Monitor performance and aim for continued improvement by reducing, re-using, and recycling, in areas such as energy consumption, reduction of waste materials and water consumption.
- Where possible, work with suppliers who have compatible policies for managing their impact on the environment.
- Ensure that our efforts are continually reviewed, updated and communicated to all staff.
- As part of any refurbishment/property improvement works we will always assess the existing infrastructure, and where possible introduce changes which reduce our environmental impact.



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## What we are doing

### Carbon Offset

Through our energy provider we take steps to positively impact the environment by neutralising their carbon emissions for mains gas consumption.

### Reducing our Water Consumption

We have installed waterless urinals in the public toilets at both hotels.

Single occupancy rooms now only have one set of towels as standard.

### Reducing Plastic and Other Waste

We have moved both hotels to refillable toiletries, reducing our plastic waste by 100,000 bottles a year. We use paper straws and have eliminated the need for plastic glasses and stirrers.

We use reusable crates for our fruit and vegetable deliveries, reducing waste, and recycle all of our glass, cardboard, cooking oil and used aluminium nespresso coffee pods. Where possible, our waste is compacted to reduce the number of collections.

### Suppliers

We try our best to work with suppliers who are as focussed on reducing their environmental impact as we are. Sheringham's Fine Foods Ltd supply all our fruit, vegetables and dairy – they have a number of schemes in place to reduce their carbon footprint, food waste and packaging. Stickleback supply our fish and seafood, and have reduced their waste to landfill to just 2%, as well as taking huge steps to reduce their electricity consumption.

### Minimise Need for Paper

We are slowly trying to eliminate as much paper as possible from our business. Accounting, hotel management, HR management, kitchen safety and procurement systems have been moved to enable us to be paperless for the bulk of our operations systems.

Giftpro (our gift voucher supplier) are the first gift voucher platform to take pro-active steps to reduce its impact on the environment.

### Team Engagement

We have introduced an employee Cycle To Work scheme and encourage any team member who can to participate.

## What you can do

### Lights

Please switch off the lights when you leave your hotel room.

### Mobile phone chargers

Please remember to unplug mobile phone chargers when they are not in use as they use up a surprising amount of energy.

### Closing the windows

Check the windows are closed when the heating is on, so all the heat does not escape. If using a room with air conditioning try not to leave it running at a very high or low temperature.

### Turn off the taps

Turn the tap off when you are cleaning your teeth or shaving, rather than leaving it running throughout.

### Using the shower

Did you know that a shower only uses a third of the water compared to a bath?

### Using the kettles

Only boil the amount of water in the kettle that you need. This small action can help save more electricity than you would think.

Thank you for helping us to protect the environment whilst you enjoy your stay with Distinct Group Ltd.